Parkside Financial

BANK & TRUST

Treasury Management
Online Platform

SELECT THE PAYMENTS TAB → POSITIVE PAY → ACH EXCEPTIONS
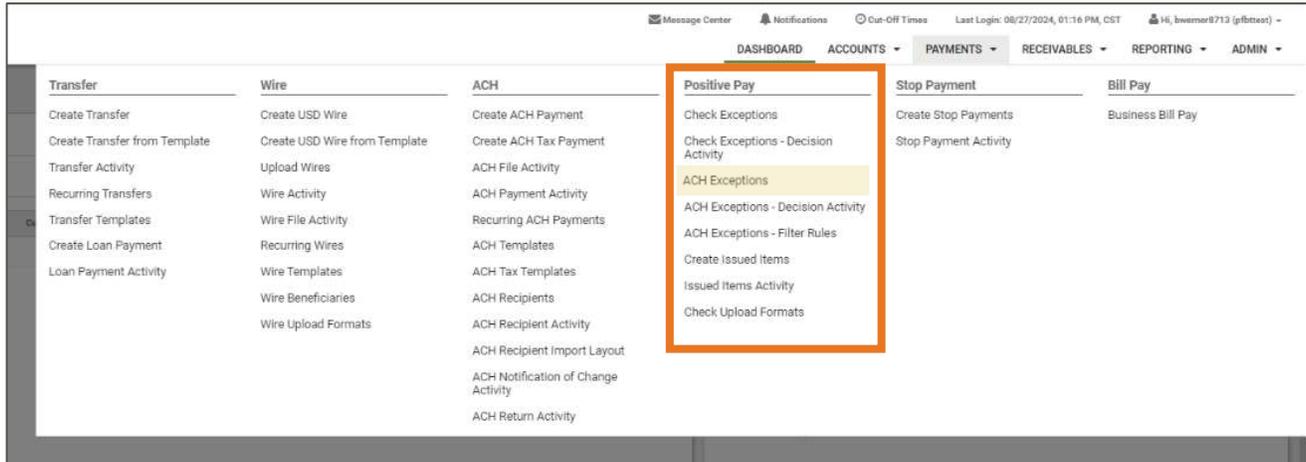
SELECT THE PAY OR RETURN OPTIONS, AS NEEDED FOR EACH EXCEPTION ITEM.

SELECT REVIEW TO CONFIRM ALL DECISIONS ARE ACCURATE.

ENSURE THE INFORMATION IS CORRECT.

CLICK CONFIRM TO FINISH WORKING THE EXCEPTION.

The exception has now been worked.

NEXT, TO ADD THIS YOUR APPROVED ACH DEBITS:
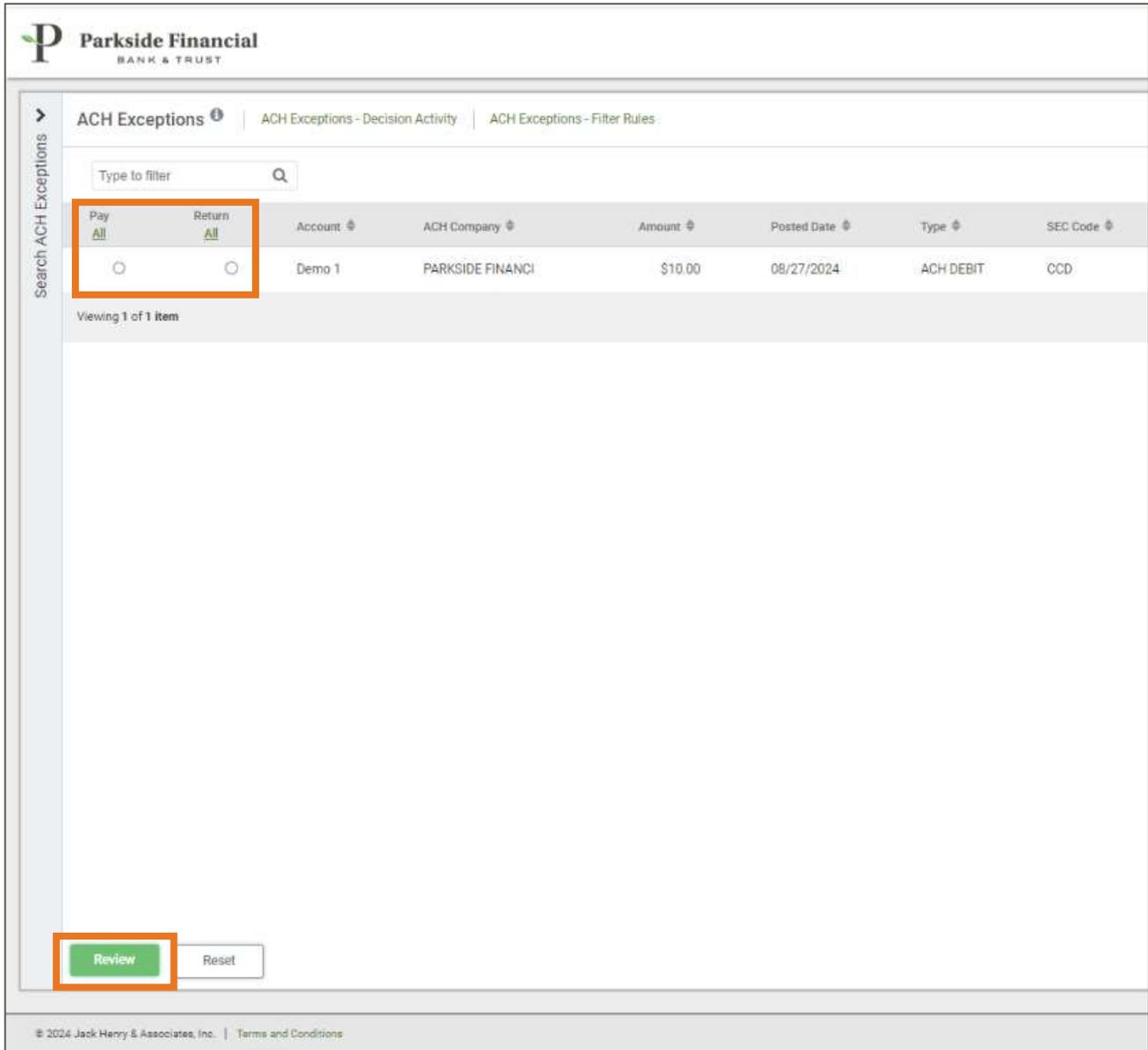
› Select "ACH Exceptions – Decision Activity".
› Select "Create Filter Rule".

SELECT THE ACCOUNT YOU WOULD LIKE TO CREATE THE FILTER RULE FOR.

ENTER IN THE INFORMATION REQUESTED

› **Please Note**: The ACH Company Name and the company name in the originating transaction must match exactly for the filter to capture the transaction for the specific company. If the name is not an exact match, items will be present as exceptions.

SELECT REVIEW.

REVIEW INFORMATION AND SELECT SAVE FILTER RULE.
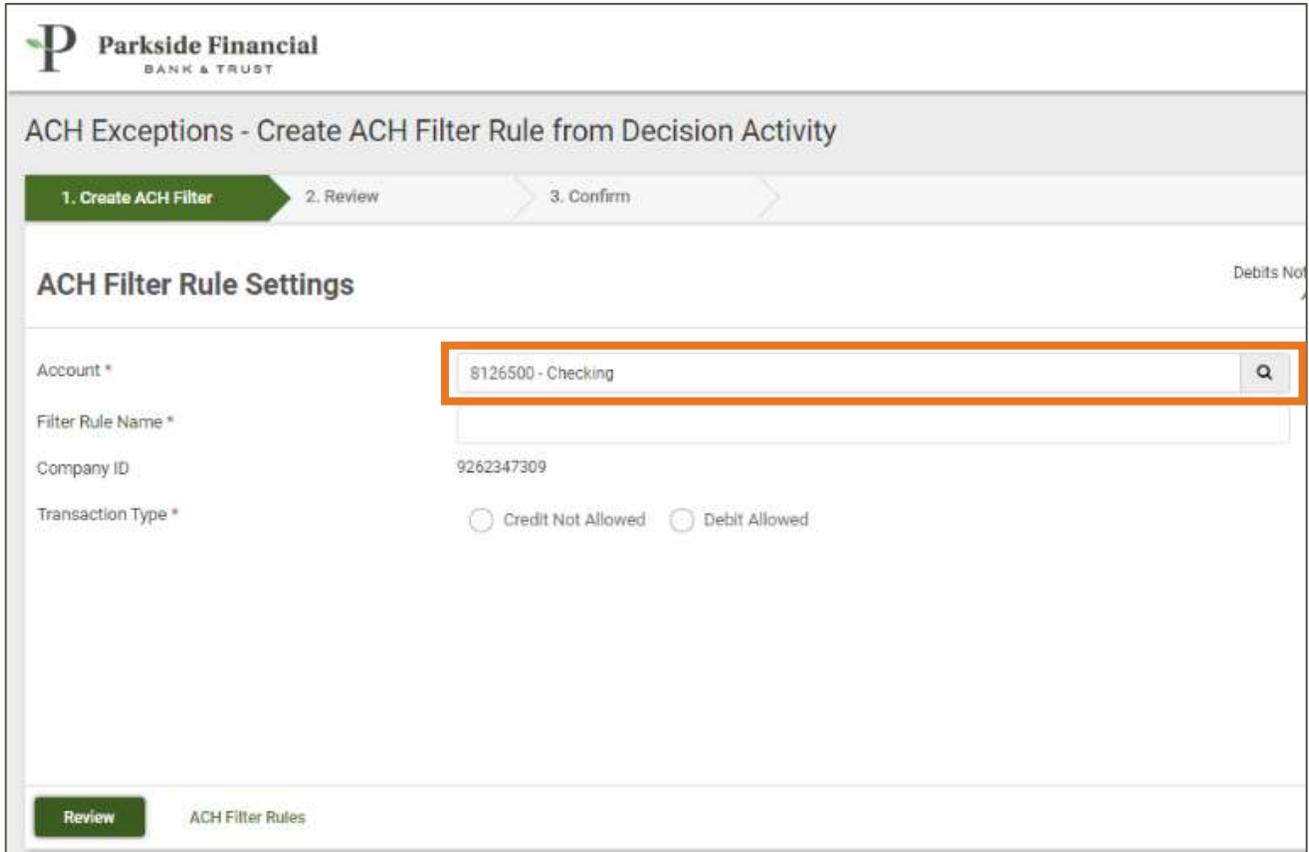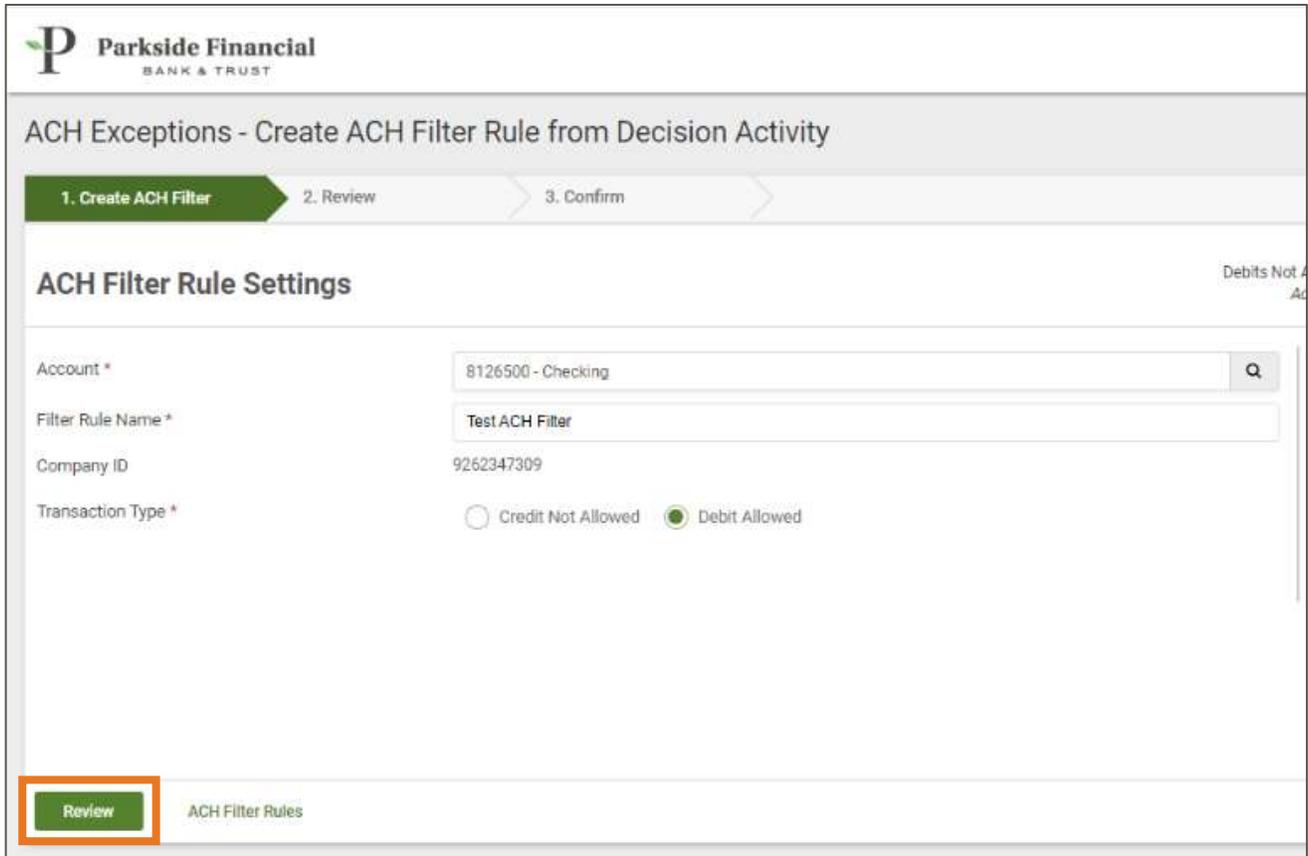
Parkside Financial
BANK & TRUST

ACH Exceptions - Create ACH Filter Rule from Decision Activity

| 1. Create ACH Filter | 2. Review | 3. Confirm |

Review ACH Filter Rule Settings

Account	Demo 1
Filter Rule Name	Test ACH Filter
Company ID	9262347309
Transaction Type	Debit Allowed

Save Filter Rule   Back   ACH Filter Rules

THE ACH FILTER RULE HAS BEEN CREATED.
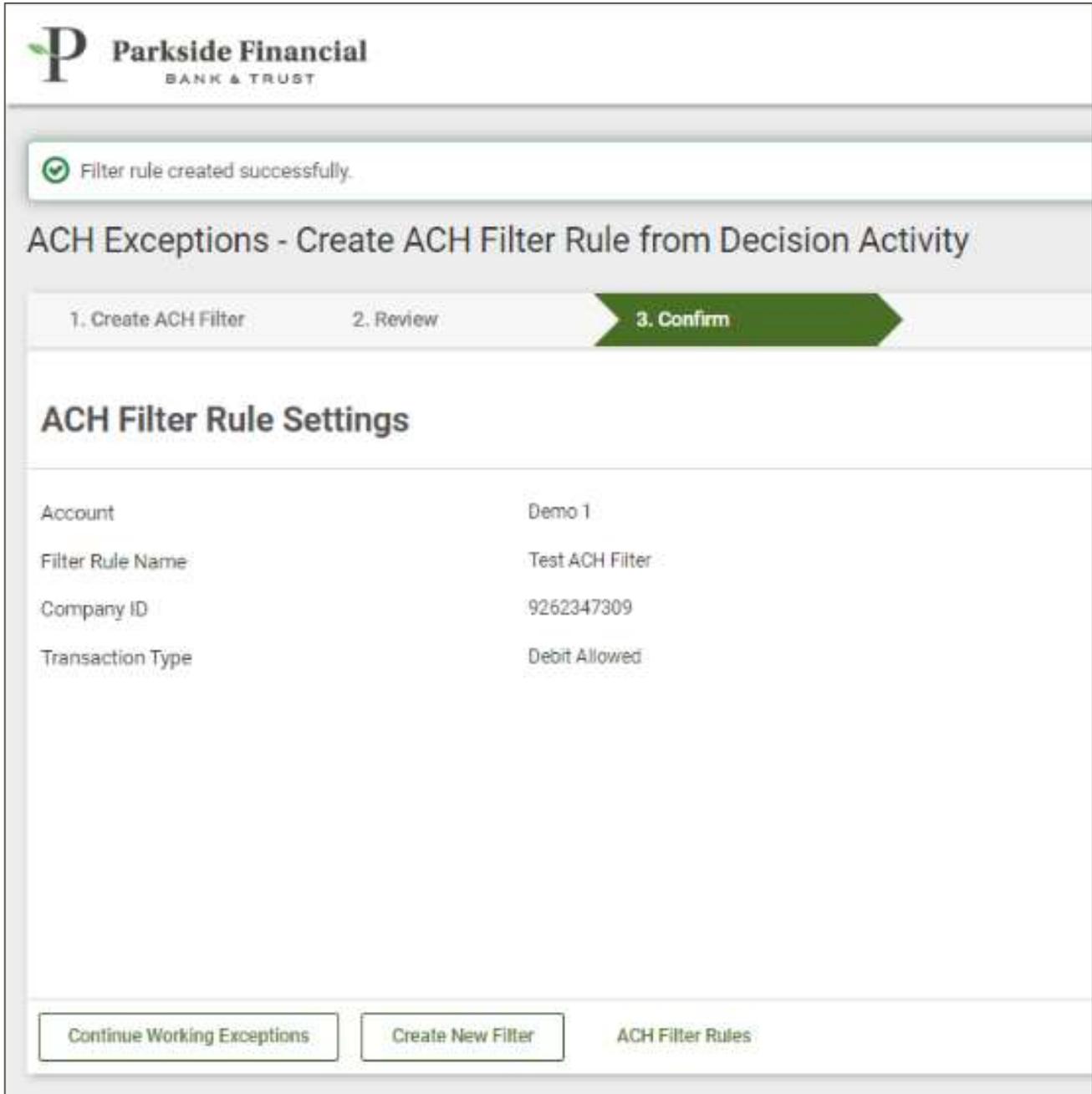
Parkside Financial
BANK & TRUST

✅ Filter rule created successfully.

ACH Exceptions - Create ACH Filter Rule from Decision Activity

1. Create ACH Filter	2. Review	3. Confirm

ACH Filter Rule Settings

Account	Demo 1
Filter Rule Name	Test ACH Filter
Company ID	9262347309
Transaction Type	Debit Allowed

Continue Working Exceptions	Create New Filter	ACH Filter Rules

THE ACH EXCEPTION CAN ALSO BE ADDRESSED USING THE POSITIVE PAY WIDGET ON THE DASHBOARD.